

DEC - 1 2009

November 28, 2009

Superior Heating & Air Conditioning Limited
90 University Avenue West
Cobourg ON K9A 2G8

Dear Sirs,

Re: Arlington Place

Our Board has asked me to write to you on their behalf and on behalf of all of the owners and residents of this condominium.

When we were advised that we had to undertake to remove 18 heat pumps from our roof and 18 air handlers from five residential floors in our building and to have all of that equipment replaced together with all of the attendant piping and wiring we were extremely apprehensive.

You and your subcontractors have completed the work and we wish to convey our gratitude for how that was done.

With virtually no data on the original installation over 20 years ago you and your people did the job on time and on budget . We had a right to expect that. What has impressed us all is how we and our premises were treated. Your staff was considerate to all and a pleasure to have on the premises; they made scheduling adjustments and accommodations to the residents that made the whole experience almost a pleasure. The care taken in moving all of the large equipment in and out and in installing the piping and wiring was all done with extreme care so that our building suffered no consequences.

This is to thank you, with the request that you pass on our admiration to all of the people that worked here.

Sincerely



John F. Logan
President

c.c. Property Management Plus Inc